Prashant N.

Technical Writer

Professional summary

A professional Technical Writer with technical background and experience in information architecture. Prashant has great communication skills and diverse technology/geography experience that enables him to coordinate well with multiple Business and Technology Units. He possesses excellent problem-solving skills and quickly learns new technologies and tools.

Education	• Nagpur University Bachelor's Degree in Electronics Engineering • Vysoká Škola Ekonomie a Managementu (Všem) MBA in Social & Economic Innovations
Link	Portfolio
Skills	Information Architecture, Risk Assessments, Security Concept Documents, Security Assessments, Access Controls, Access Management APMS CMS MEGA (App Inventory) JIRA ISO27K Kentico Cloud Qvidian SAP Central Management Server (CMS) Visual Studio and Visio MarkDown

Company	**Deutsche Börse Group (Prague)**
	Capital market company
Period	Jun 2020 –Jan 2023
Role	Technical Writer
Skills	Information Architecture, Risk Assessment and Management, Audit

Responsibilities

- Wrote Security Documentation, Authorization Concepts;
- Assisted in Risk Assessment and performed Risk Management;
- Performed monthly internal Audits as per the schedule for DBG's RISK IT Applications as per ISO 27001 IS Risk Assessment Standards for: Access Controls, App Security, Data Center Sec, Data Leakage Prevention, ISIM, Infrastructure Sec, IS Cloud Sec, Mobile Device, Supplier Security, Secure Software Dev, IDP, VM;
- OWASP Risk Rating Methodology;
- Plausibility Check/Transfer to Risk Register;
- Exception Handling;
- Information Classification.

Company	**Red Hat Czech s.r.o**
	Software Company
Period	Apr 2021 – Feb 2022
Role	Technical Writer
Skills	Information Architecture, GitLab, AsciiDOC, and JIRA

Responsibilities

- Contributed to RedHat's JBoss EAP Documentation;
- Utilized GitLab & AsciiDoc to author and publish content;
- Authoring and managing Product Documentation for Red Hat JBoss Enterprise Application Platform.

Company	Kiwi.com s.r.o
	Online Travel Agency
Period	Aug 2019 – Jan 2021
Role	Technical Writer
Technologies	Docusaurus, Docsify, Gatsby, Kentico, Git, Markdown, ASCIIDOC, CMS

Responsibilities

- Managed documentation for all the backend FinTech processes and services (Acquiring, Fraud & Risk (3DS2), PayOuts, Refunds & Chargebacks) on Docusaurus, Docsify, Gatsby and Kentico Cloud - all Git, Markdown, ASCIIDOC and CMS based;
- Doc migration projects: API docs (OpenAPI), product guides, internal-wiki, Code docs etc. (UML diagrams).

Company	**Exela**
	It services and IT consulting
Period	Feb 2016 – Mar 2017
Role	Proposal Writer
Technologies	SalesForce, BEATS, BoxOffice Suite, DrySign

Responsibilities

- GAP analysis on the RFP requirements;

- Proposal Coordination;

- Schedule Management;

- Cost and Pricing Analysis;

- Content Repository Management;

- Solutioning: High and Low Level + Architecture;

- Debriefing C-level executives and CTO, Customer Presentations;

- Product demonstrations to internal and external clients.

Company	**SA Technologies Inc.**
	IT services and IT consulting
Period	Mar 2015 – Feb 2016
Role	Proposal Writer
Skills	Bid Management, Proposal Writing, Proposal Repository Management, Technical Content Writing

Responsibilities

- Managed a Supplier Registration Team;
- Inside Sales Reps and Market Researchers;
- Represented the company in the Pre-Proposal Meetings with the customer;
- Negotiated MSAs, SOWs and SLAs after the contract awards;
- Tracked all potential RFPs, Utilize BidSync, GovDirections for RFP notifications.

Company	**Meriye**
	Information Technologies and Services
Period	Oct 2008 - Mar 2015
Role	Proposal Writer
Technologies	Product demonstration, Proposal and Bid Management

Responsibilities

- Product demonstration, Proposal and Bid Management;
- Expertise on responding to RFPs (Request for Proposal) under the guidance of the Vice President;
- C Level Executive Meetings with Clients and Understanding Project Specs;
- Maintain the Minutes of Meetings (MOMs).